



# From Clinician to Leader

Navigating Complexity &  
Driving Impact in Healthcare

Program & Agenda

# Program Overview



## Module 1

### High-Performance Team Culture

- Understanding the key characteristics of high-performance teams
- Psychological Safety concept & its relevance for team performance
- The role as a leader for orchestrating the team collaboration process

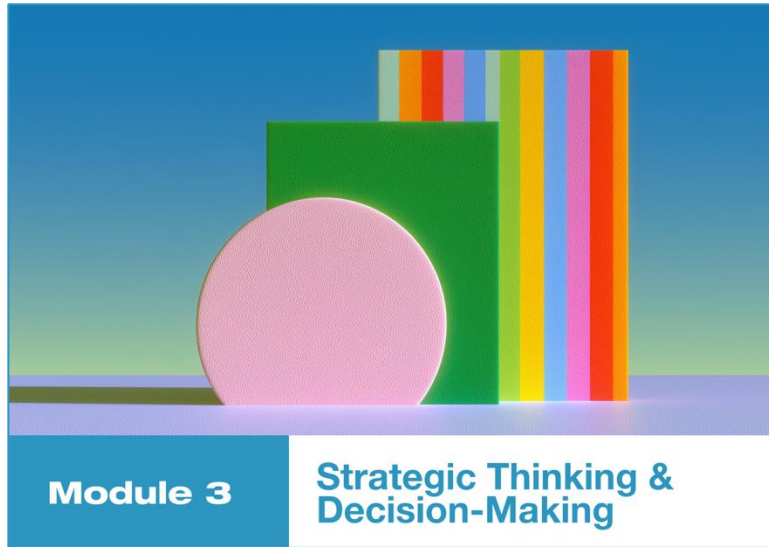


## Module 2

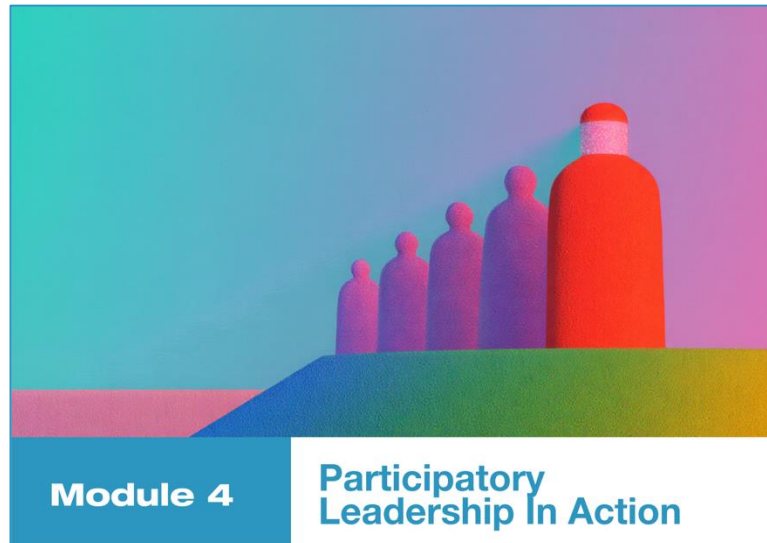
### Feedback & Conflict Management

- Impact of a healthy feedback & conflict culture on team collaboration
- Toolbox for giving & receiving feedback in an empathetic and effective manner
- Introduction to the Polarity Intelligence philosophy and application for conflict mediation within and across teams

# Program Overview



- Differentiating 'good' vs 'bad' strategies
- Understanding the key principles and phases of strategic decision-making
- Systematic approach for leading change in multi-stakeholder environments



- Facilitation, co-creation and ownership of team collaboration contracts
- Cross-generational leadership through clear and aligned performance standards
- Goal alignment for individuals & teams in multi-disciplinary roles

# Agenda

## DAY 1

| Start Time | Closing Time | Topic                                    |
|------------|--------------|------------------------------------------|
| 9.00       |              | Start                                    |
| 9.00       | 9.45         | Opening & Intro                          |
| 9.45       | 10.45        | Creating a High-Performance Team Culture |
| 10.45      | 11.00        | Break                                    |
| 11.00      | 12.30        | Feedback & Conflict Management (part 1)  |
| 12.30      | 13.30        | Lunch                                    |
| 13.30      | 15.00        | Feedback & Conflict Management (part 2)  |
| 15.00      | 15.20        | Break                                    |
| 15.20      | 16.40        | Cultivating Collaboration (1)            |
| 16.40      | 17.00        | Wrap-Up Day 1                            |
|            | 17.00        | Closing                                  |

## DAY 2

| Start Time | Closing Time | Topic                                                 |
|------------|--------------|-------------------------------------------------------|
| 8.30       | 8.45         | Check-In                                              |
| 8.45       | 10.00        | Strategic Thinking Intro & Strategy Simulator: Part 1 |
| 10.00      | 11.15        | Break                                                 |
| 10.15      | 11.15        | Strategy Simulator: Part 2                            |
| 11.15      | 11.30        | Break                                                 |
| 11.30      | 12.30        | Strategy Simulator: Part 3                            |
| 12.30      | 13.30        | Lunch                                                 |
| 13.30      | 14.30        | Cultivating Collaboration (2)                         |
| 14.30      | 14.40        | Short Break                                           |
| 14.40      | 16.00        | Cultivating Collaboration (3)                         |
| 16.00      | 16.30        | Personal Learning Reflection                          |
|            | 16.30        | Closing                                               |